

SmartBiz AdamMax Application Form

Your Application	
If this application should be actioned by a particular Adam staff member, specify:	
If this application is to be linked to an existing account, what is your Customer ID:	
<i>If linking account, note that company name, passwords & contact details will be duplicated from the Customer ID you specify</i>	

Billing Details - If this account is linked to an existing account, and you specified a Customer ID above, leave this section blank			
Company Name		ABN	
Contact Person		Mobile Ph	
Billing Address			
		Postcode	
Office Telephone		Fax	
Preferred Password			

Email Contact Details	
General Correspondence	
Billing <i>(if you'd like invoices via email)</i>	
Technical <i>(your computer professional)</i>	
<i>All correspondence (inc passwords) relating to this application will be sent via <u>email only</u>, to both the 'general' and 'technical' addresses All future correspondence relating to your account will be sent to the 'general' address and may be copied to the 'technical' address Both 'general' and 'technical' addresses will be authorised contacts on your account and may receive confidential details from time to time</i>	

Referral Details - If you were referred by an Adam user, or one of our Dealers			
Referred By		Dealer ID	

Billing Details															
Billing Options <i>If none specified, default is to send six-monthly invoice via email.</i>	Billing Cycle: <input type="checkbox"/> Quarterly (c/card only) <input type="checkbox"/> Every six months <input type="checkbox"/> Every twelve months	Billing Method: <input type="checkbox"/> Business Invoice <input type="checkbox"/> Credit Card *	Send Invoices via: EMAIL -or- POST												
<i>* A credit card surcharge will apply as per our Schedule of Fee and Charges.</i>															
Credit Card Details (if applicable)	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Card Number</td> <td colspan="2"></td> </tr> <tr> <td>Name on Card</td> <td colspan="2"></td> </tr> <tr> <td>Expiry</td> <td style="width: 25%;"></td> <td style="width: 25%;">Signature</td> </tr> <tr> <td>CVV</td> <td></td> <td></td> </tr> </table>			Card Number			Name on Card			Expiry		Signature	CVV		
Card Number															
Name on Card															
Expiry		Signature													
CVV															

Terms & Conditions			
This application is for	SmartBiz AdamMax	Term	12 months
Your signature indicates your agreement to these conditions	<ul style="list-style-type: none"> Our Standard Form of Agreement, Conditions of Service, Acceptable Use Policy and our Schedule of Fees and Charges, all available at http://www.adam.com.au/legal This account may be cancelled with 30 days notice. If the account is still within contract term, any part of the current commitment that is outstanding at time of cancellation, plus \$69, will be payable. SmartBiz AdamMax is a wireless service. Coverage not available in all areas. Performance may vary. The applicant acknowledges they have obtained, from the building owner, permission to make this application and to install necessary equipment on and within the building. 		
Authorised Signature			
Authorised Person Name		Date	

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SmartBiz AdamMax Service Details			
Connection Options	<input checked="" type="checkbox"/>	Connect a brand new service on a 12-month contract Includes all ODU (Outdoor Unit) and IDU (Indoor Unit) hardware and standard installation to your premises. See important information elsewhere in this form.	\$ 400.00
Connection Extras	<input checked="" type="checkbox"/> <input type="checkbox"/>	Static IP Address /29 IP Subnet – provides 6 usable IP Addresses for your network	included \$20.00 / month
Exact Physical/Street Address			
Name & Mobile of the person who will be at the premises on the date of connection :			
<p><i>This address must be precise. To prevent delays in provisioning, give us as much detail as you can. A person over the age of 18 <u>must</u> be present on the installation date to complete connection of the service.</i></p>			

Premises/Building Details	
Building Size (circle)	SINGLE STOREY - 2 STOREY - 3 STOREY - MORE THAN 3 STOREY (custom install)
Building Type (circle)	STANDALONE HOUSE/OFFICE - ATTACHED HOUSE/OFFICE - UNIT/FLAT/APARTMENT
Roof Type (circle)	PITCHED TILE - PITCHED IRON - FLAT IRON - FLAT CONCRETE - OTHER
Building Access	Are there any special requirements to gain access to your building's roof, for example OH&S regulations or inductions, strata regulations, access keys, asbestos materials...? Please circle : YES or NO.
<p><i>If there are any other details that you need to tell us about your building, environment or access, please do so on a covering letter.</i></p>	

Plan Selection			
SmartBiz AdamMax			
<input type="checkbox"/>	SmartBiz AdamMax Starter	10GB + 10GB bonus off-peak per month	\$ 1008.00 pa
<input type="checkbox"/>	SmartBiz AdamMax Light	20GB + 20GB bonus off-peak per month	\$ 1128.00 pa
<input type="checkbox"/>	SmartBiz AdamMax Medium	40GB + 40GB bonus off-peak per month	\$ 1368.00 pa
<input type="checkbox"/>	SmartBiz AdamMax Average	60GB + 60GB bonus off-peak per month	\$ 1968.00 pa
<input type="checkbox"/>	SmartBiz AdamMax Super	80GB + 80GB bonus off-peak per month	\$ 2448.00 pa
Additional Items			
<input checked="" type="checkbox"/>	Excess Data – usage above your allowance (only applies if you request a non-shaped service)		\$ 0.01 per MB

SmartBiz AdamMax includes a monthly included data quota plus a bonus off-peak quota. This means on a 10GB plan the plan includes 10GB for use in peak times (8am-midnight) plus a bonus 10GB for use in off-peak times (midnight-8am). By default your service will be "shaped" to 128K speed once either quota is reached. No additional charges will apply if the service remains shaped. You may un-shape your service via our member services area, after which the excess data rate listed above will apply and the service will return to full speed.

AdamMax Router Details – in order to use your AdamMax service, a PPPoE Router will be required			
Hardware Options <i>- Listed price for hardware includes pre-configuration for your account settings and delivery to your premises in SA Metro</i>	<input type="checkbox"/>	No hardware required - I will be supplying and supporting my own. <i>Remember, hardware not supplied by Adam Internet is not supported by our Business Helpdesk!</i>	
	<input type="checkbox"/>	Free Router option – ABG Customers only <i>The free router is a residential-grade unit and does not qualify for priority Business Support!</i>	
	<input type="checkbox"/>	Billion BiGuard 2 – Ethernet Router with Firewall and VPN	POA
	<input type="checkbox"/>	Billion BiGuard 30 – Dual-WAN Ethernet Router with Firewall and VPN	POA
	<input type="checkbox"/>	Billion BiGuard 50G – Dual-WAN Ethernet Router with Firewall, VPN, Wireless-G	\$ 465.00
<p>Hardware options listed are considered business-grade, and all include Firewall as a standard feature. Support is provided for Internet connection plus activation and security of Wireless LAN feature. Support for advanced device features, computer wireless software etc to be sourced from a qualified professional. All hardware purchased may have remote administration & monitoring enabled, which helps us to better support you. Billion hardware has a 24-mth warranty. Cisco hardware has a 12-mth warranty with extended warranty available via SmartNet subscription. Warranty for all hardware handled from our office in Adelaide CBD with a 24hr response.</p>			

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“ABG” - the Australian Broadband Guarantee – information about the federal rebate

If you have been unable to receive a broadband service and are in a broadband blackspot, you may be eligible for a subsidy under the Australian Broadband Guarantee program. To determine your eligibility and register for ABG you will need to fill out the Broadband Service Locator available at <http://bcoms.dbcde.gov.au/BSL/Welcome.do>

After completing the Broadband Service Locator, the ABG program will send a Customer Declaration form to the postal address you have designated. Once you have received your Customer Declaration form please locate your ABG Customer ID from the top right corner of the Customer Declaration form. You must provide this customer ID to the right of this text, then print this completed application -and- the Customer Declaration form, and post to Adam Internet Business Solutions, c/- GPO Box 121 Adelaide 5001.

Please note – once an application is started without the subsidy, the subsidy cannot be added later. Also, provisioning of a subsidised connection cannot begin until completed paperwork is received via traditional mail.

Are you making this application in conjunction with an ABG Subsidy application?

YES / NO

If yes, ABG Customer ID:

Important Information that we need to tell you about AdamMax

Changing the date of installation and/or missing the installation appointment and/or failed installation - \$109

We will advise you of the installation appointment date. A person over the age of 18 must be present on that date, to grant access to the premises. If you need to change the appointment for the installation of your service with less than 3 business days notice, or if no one is in attendance during the appointment window, this charge will apply in order to reschedule the appointment. Should a technician's appointment be missed, a new appointment will be made for approximately 10 working days later. Additionally, if our technician cannot complete the installation due to factors that the client did not tell us about (site access problems, asbestos materials, etc), a fee will apply and the appointment will need to be re-scheduled.

The setup costs include a Standard Installation only

The setup costs for SmartBiz AdamMax are for a Standard Installation. These costs are intended to cover installation for most standard premises up to and including two-storey buildings. If the installation to your premises requires additional work (extra cabling, taller antenna mast, complex mounting equipment, OH&S inductions etc) there may be additional costs. The installer will advise you an estimated additional cost on the day. **All buildings 3 storeys or higher are considered custom, and additional costs should be expected.** If you would like to discuss your site installation please contact our Business Solutions team on (08) 8423 4020. We can provide you with some example installation descriptions as well as the additional costs incurred for these sites.

Supply of free PPPoE Router for ABG Applicants

If this application is made under the Australian Broadband Guarantee, you have the option to use a residential grade PPPoE router supplied by Adam Internet free under the ABG program. While this router will be supplied free of charge, we need to tell you that it's designed for residential clients and therefore may not have all the features that a business customer would require. You will be able to get telephone assistance from our residential helpdesk, but we need to tell you that our Level 2 Business Helpdesk will not support residential routers. Also if you opt for this router, and then choose a custom router at a later date, you will need to have your installation re-wired to suit the new hardware. Naturally this will incur a fee, and it must be done only by Adam Internet trained installers. We strongly urge you to consider a Business-grade installation, but we will respect your decision if you select the free router option.

Domain Name Hosting

SmartBiz AdamMax includes FREE hosting of your domain name with email for up to 10 users. This means you can use email addresses such as name@yourbusiness.com.au. If you do not yet have a domain, Adam Internet can register your choice of name for two years at a cost of \$69. If you have a domain already, please talk to one of our Business Solutions team about moving that domain to Adam Internet. Once your domain is with Adam Internet for email purposes, we can also provide 25MB space for your own website for only \$140 extra per year.

I do not need domain registration

YES - please register the following domain for my business : _____ .com.au

YES – I would also like to upgrade to include space for a website at \$140 per annum

This is the end of the application form. Please scan this form as a JPG or PDF and email to business@adam.com.au, or you may fax the form to (08) 8231 0223.